

The Therapy Clinic's aim is to provide a first class flexible psychotherapy service to all our clients. Therefore we have limited our cancellation policy / period to 48 hours.

Our initial telephone consultation is free. Subsequent treatment sessions are paid for in advance. However we recognise that life can be unpredictable so sessions can be rearranged / refunded with 48 hours' notice.

There may of course be some situations where it is impossible to predict that you will not be able to attend e.g. a sudden bereavement or accident. In such circumstances your therapist can use their discretion to waive fees and will rearrange the session for you without charge. Please talk to your therapist in such circumstances